



Pamplona, Accessible City



Ayuntamiento de
Pamplona
Iruñeko Udala

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1. Pamplona, the city

2. Pamplona, accessible city

- Information & communication
- Transport
- Public Services
- Urban spaces

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Do you Know Pamplona?





Comunidad Foral de Navarra

200.000 people

High quality of life



Medieval town

Universities and investigation

upna

Universidad
Pública de Navarra

Nafarroako
Unibertsitate Publikoa

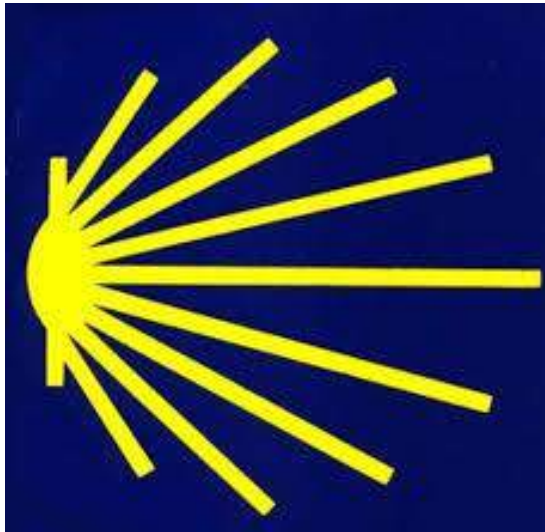


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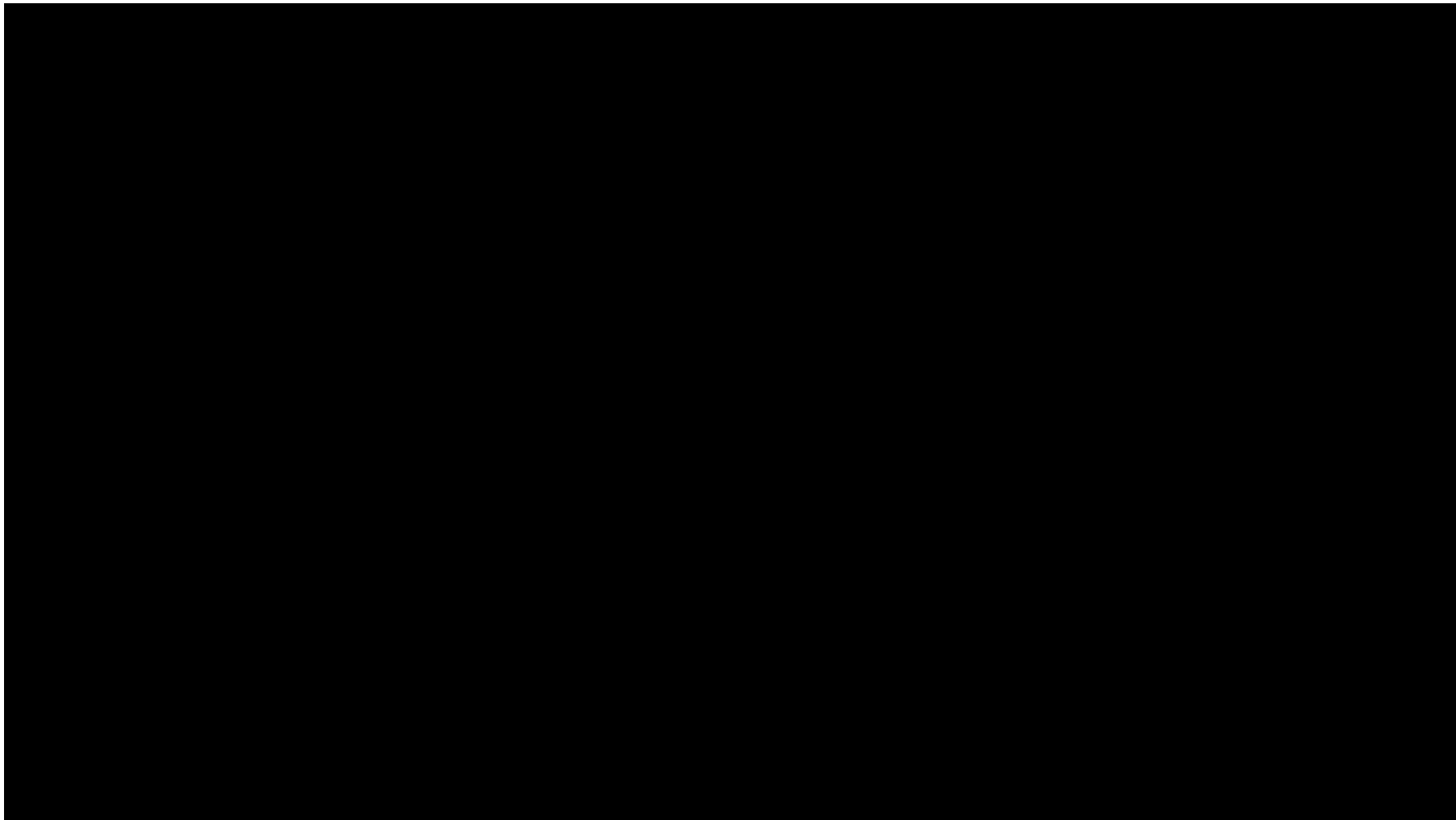
CENTRO DE INVESTIGACIÓN MÉDICA APLICADA
UNIVERSIDAD DE NAVARRA



Gastronomy



The First on the Way
to Santiago



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Access to information & communication

- **Municipal Office of Citizens attention:** 79.960 attentions
- **Citizens attention phone :** 148.586 contacts with citizens
- **On line office for citizens:** Pamplona offers more than 65% of their services on line: 2.912.212
- Specific **web sites** which have received several **awards** for accessibility:

www.pamplona.es

www.parquefluvialdepamplona.es

Access to information & communication

Awareness and Information Program

- In collaboration with **CORMIN**
- To **inform** the general population
- **To promote** actions relating inclusion

Access to transport



- **Urban bus and bus stops:** 100% adapted
- **Parking:** 6% of parking places reserved
- Access to **train and bus stations:** adapted

Access to transport

Eurotaxis : more than 27 adapted taxis

BONO TAXI

- Pioneer program in Spain
- To promote the use of adapted taxis
- 235 users in 2013



Access to public services

- Specific systems of attention form **deaf people**
- **Cultural activities:** theatre and cinema adapted to deaf and blind people
- **Touristic information** in Braille system for blind people
- **Home Help Service** for disabled, dependents or people with social needs

Access to urban spaces



Access City Awards 2013

Special mention for built environment and public spaces

Access to urban spaces

Rehabilitation of the ancient fortified enclosure and Citadel

Restoration of the walls and other aspects of the historic city



Access to urban spaces



- Pavements improvement
- Urban furniture
- Accessible playgrounds
- Fitness parks form older people

Access to urban spaces



9 lifts

2 ramps or escalators

6 footbridges

A city for citizens is possible





For further information:

www.pamplona.es

www.murallasdepamplona.es

www.parquefluvialdepamplona.es

Thank you very much
for your attention

